

EDV5552  
EDV6552



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Tumble Dryer

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User Manual



**Electrolux**

# WE'RE THINKING OF YOU

Thank you for purchasing an Electrolux appliance. You've chosen a product that brings with it decades of professional experience and innovation. Ingenious and stylish, it has been designed with you in mind. So whenever you use it, you can be safe in the knowledge that you'll get great results every time. Welcome to Electrolux.




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Get usage advice, brochures, trouble shooter, service information, buy accessories & spare parts, online product registration : [www.electrolux.com](http://www.electrolux.com)

# CUSTOMER CARE AND SERVICE

We recommend the use of original spare parts. When contacting Service, ensure that you have the following data available. The information can be found on the rating plate. Model, PNC, Serial Number.

-  Warning / Caution-Safety information.
-  General information and tips
-  Environmental information.

Subject to change without notice.

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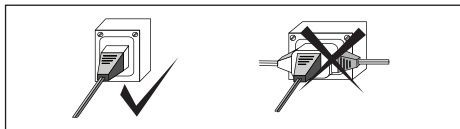
# 1. ⚠️ IMPORTANT SAFETY INSTRUCTIONS

## 1.1 Dryer Safety

Failure to follow these safety instructions could damage the dryer or your clothes.

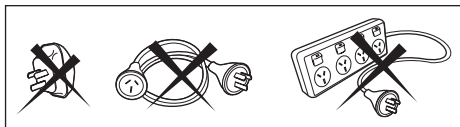
**You may then not be covered by warranty for this damage.**

Only plug this appliance directly into an AC power supply, which is properly earthed and has the correct voltage.



See the serial number sticker located on the bottom of the door opening for voltage information.

**CAUTION:** If this appliance is supplied from a cord extension set or electrical portable outlet device, the cord extension set or electrical portable outlet device must be positioned so that it is not subject to splashing or ingress of moisture. For safety reasons we strongly advise against the use of double adaptors, extension cords or power boards.



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

### ⚠️ IMPORTANT:

- If the electrical cord of this appliance is damaged, it must be replaced by the Manufacturer, Authorised Service Agent or similarly qualified person in order to avoid a hazard.
- These dryers are for drying clothes, towels and linen at home. Do not use them for any other purpose.
- Lint must not be allowed to accumulate around the tumble dryer.
- Do not dry unwashed items in the tumble dryer.

### ⚠️ WARNING:

Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

## 1.2 Fire Hazards

Some fabrics are not suitable for tumble drying. The following **MUST NOT** be placed in your dryer due to the risk of a fire or an explosion:

- Items that have been spotted or soaked with **vegetable oil, cooking oil, suntan oil, linseed oil, salad oil, lubrication oil or grease**. Oil affected items can ignite spontaneously, especially when exposed to heat sources such as in a tumble dryer. The items become warm, causing an oxidation reaction in the oil. Oxidation creates heat. If heat cannot escape, the items can become hot enough to ignite. Piling, stacking, or storing oil-affected items can prevent heat from escaping and create a fire hazard. If it is unavoidable that fabrics that contain vegetable or cooking oil, or have been contaminated by hair care products be placed in a tumble dryer, they should first be washed in hot water with extra detergent - this will reduce, but not eliminate the hazard.

The final part of a tumble dryer cycle occurs without heat (cooling cycle) to ensure that the items are left at the temperature that ensures that the items will not be damaged.

- Items that have previously been cleaned in, washed in, or spotted with **petrol/gasoline, industrial chemicals used only for cleaning, dry-cleaning solvents or other flammable or explosive substances are highly flammable**. Highly flammable or explosive commonly found around the house include acetone, (nail polish remover) denatured alcohol, petrol/gasoline, kerosene, some spot removers, turpentine, waxes and wax removers should not be put in the dryer. Items containing foam rubber (also known as latex foam) or similarly textured rubber-like materials. Foam rubber materials can produce fire by spontaneous combustion when heated.
- Rubber-backed articles, clothes fitted with foam rubber pads, pillows, rubber boots and rubber-coated sports shoes.

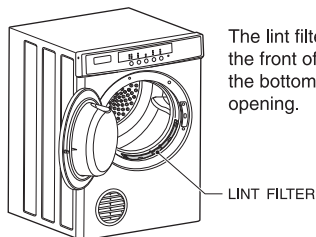
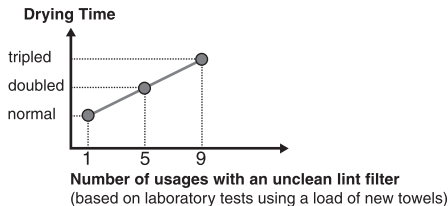
For your safety, and to reduce the risk of fire or an explosion, **DO NOT store or use petrol or other inflammable vapours and liquids near your dryer.**

## 1.3 Cleaning The Lint Filter

### LINT BUILD-UP IS A FIRE HAZARD

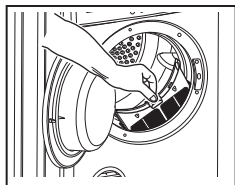
A clean lint filter reduces drying time, saves energy and avoids overheating. Overheating may also damage your clothes.

What happens if I forget to clean the lint filter?



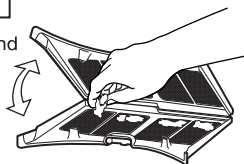
The lint filter is located at the front of your dryer at the bottom of the door opening.

You must clean this lint filter after every load.



To remove the lint filter open the door and press the two pads together. Pull the lint filter out of the pocket.

Open apart the lint filter and wipe or peel off the lint.



Ensure the lint filter "clicks" when replacing. It can be inserted into the pocket either way.

- Never operate your dryer without the lint filter.
- Do not allow lint to build around your dryer.
- A torn or damaged lint filter must be replaced immediately.
- Overloading can increase lint build-up because the airflow is reduced.

To avoid potential fire hazards, we recommend that you pay a qualified service technician to periodically clean your dryer. You must do this also when you change your mounting from upright to inverted, or vice versa.

## 1.4 Drying Guide

Your load, when dry must not exceed the rated capacity.

- 5.5 kg for the EDV5552 dryer
- 6.5 kg for the EDV6552 dryer

(See page 10 for a table of average weights of laundry items)

Always check your labels for the drying symbols which the International Care Labelling Code now uses.



- **Permanent press and synthetics** - take out as soon as the dryer stops to reduce wrinkles.
- **Woollen articles** - not recommended. Pull them to their original shape, then dry them flat.
- **Woven and loop knit materials** - may shrink, by varying amounts, depending on their quality. Do not use the "Boost" setting for these fabrics. Always stretch them out immediately after drying.
- **Fibre or leather materials** - always check the manufacturer's instructions.
- **Baby clothes and night gowns** - acrylic clothing or sleepwear use only on the "Low Heat" setting.
- **Rubber and plastics** - Do not dry any items made from or containing rubber or plastics, such as aprons, bibs, babies' waterproof napkins, curtains, tablecloths, shower caps, clothes fitted with foam rubber pads, pillows, galoshes, or rubber coated tennis shoes.
- **Fibreglass** - not recommended. Glass particles left in the dryer could be picked up by your clothes the next time you use the dryer, and irritate your skin.

Fabric softeners or similar products should not be used in a tumble dryer to eliminate the effects of static electricity unless this practice is specifically recommended by the manufacturer of the fabric softener or product.

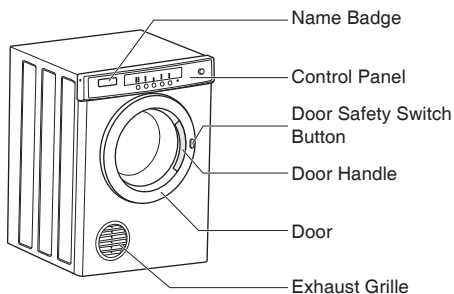
**Note: We strongly advise against the use of fabric conditioners of the sheet type that are added to the clothes in the drum. These products may lead to rapid blockage of the lint filter and inefficient operation of your dryer.**

## 2. INSTALLATION INSTRUCTIONS

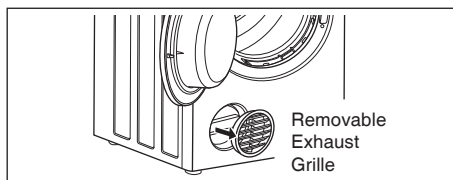
You can choose to put your dryer:

- on the floor.
- on a work bench.
- on a wall, upside down or upright, using the included mounting kit.
- on top of a front load washing machine using a stacking kit available as an optional extra (not available for all washing machine models).

The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the tumble dryer in such away that a full opening of the tumble dryer door is restricted.



The exhaust grille has a range of positions, which allows you to select the optimum exhaust air angle. Simply hold the grille and rotate it until it hits the built-in stop.



**Do not install your dryer in a cupboard or small un-vented laundry unless you are using a venting kit.**

There are 2 VENTING OPTIONS

- front
- rear-using a venting kit (optional extra)

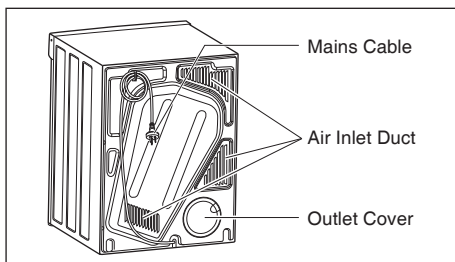
### Venting Kit (Optional Extra)

DVK005 - Through the wall

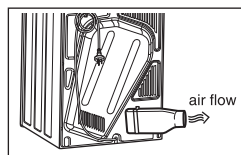
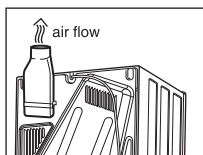
DVK006 - Universal flexible hose

**Important:** Use only kits approved by Electrolux Home Products Pty. Ltd. with your dryer. Contact the Electrolux Home Products Pty. Ltd. Spare Parts Centre for the list of approved kits. The exhaust duct must not exceed 2 metres in length at 100mm diameter. If connecting the dryer to a common ducting system, safety advice should be requested from the manufacturer.

If you choose to use the optional vent kit, the exhaust grille at the front of the dryer will need to be replaced with the outlet cover from the back of the dryer. Gently prise open the grille, using a thin bladed tool. Next, remove the cover from the back and clip it into the grille space at the front. The exhaust grille is not required when using a vent kit.



You can position the vent kit at the back of the dryer to remove air upwards or sideways.

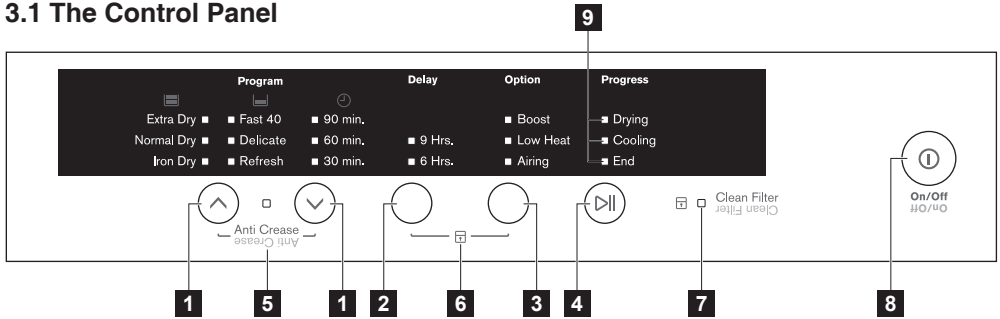


Inlet and outlet points need clear airflow to prevent overheating, so ensure there is adequate ventilation. (i.e. open window or external door.)

If a venting kit is used and the exhaust is discharged out of the room, there must be adequate ventilation to avoid the back flow of gases in to the room from appliances burning other fuels, including open fires, when operating the tumble dryer. This is not applicable where a venting hose is directed to an open window. The exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.

## 3. USE

### 3.1 The Control Panel



#### 1 Program Button (Up “ ^ ” and Down “ v ”)

These two buttons used to select dryness program or dry time as below:

##### • Program

Press “ ^ ” and “ v ” buttons to select programs as below:

☰ : Extra Dry, Normal Dry, Iron Dry;  
☷ : Fast 40, Delicate, Refresh.

If you wish to carry out a timed drying program, pressing “ ^ ” and “ v ” buttons to select desired time, time available are:

🕒 : 90 min, 60 min, 30 min

Corresponding LED for selected program will turn on.

#### Program Table Guides

Program	Textile Type Info	Load Size Info (Max.)*
<b>Extra Dry</b>	Ideal for towels or similar such as cotton and linen.	5.5 kg/ 6.5 kg
<b>Normal Dry</b>	Select this cycle to dry everyday fabrics including cottons, linens and sheets.	5.5 kg/ 6.5 kg
<b>Iron Dry</b>	Suitable for ironing such as cotton and linen.	4 kg
<b>Fast 40</b>	Select this cycle to dry everyday fabrics, cotton or blended fabrics that need to be dried quickly.	2 kg
<b>Delicate</b>	For drying delicate clothing and Synthetics.	4 kg
<b>Refresh</b>	Refreshing items that have been in storage for long time (a short cycle with warm temp).	3-5 pcs (dry items)
<b>90 min.</b>		4 kg
<b>60 min.</b>	For drying most fabrics, cotton.	3 kg
<b>30 min.</b>		1.5 kg

\* Depend on model of Dryer (5.5 or 6.5 kg capacity)

**i** When a new program is selected while the dryer is already running, the drying process will continue using the setting from the new program.

**i** For best result we recommend to sort out your laundry according to fabric type and spin dry at highest speed available in your washing machine.

#### 2 Delay Button

This button is a feature that permits you to start the dryer after a defined number of hours, ranging from 6 or 9 hours.

To abort Delayed start, press Start/Pause (⏸) to pause the machine then modify or cancel delay time.

**i** **NOTE: Make sure you have set the desired program before setting the delay.**

#### 3 Option Button

Is used to select one of the following options :

- Boost: Higher temperature during drying cycle.
- Low Heat: Lower Temperature during drying cycle.
- Airing: No Heating.

## 4 Start/Pause Button (▶||)

This button allows you to start or pause the dryer to check the contents or perhaps add more clothes.

**i NOTE: The dryer will not start unless the door safety button is pressed in. If the safety button is not pressed in a door switch fault will be indicated (“beeps” 6 times).**

## 5 Anti Crease Feature

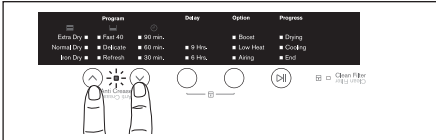
This feature helps prevent creases forming in the clothes after normal drying cycle has ended. When activated, after the normal drying cycle has finished, the drum will rotate about 5 seconds every minute. This cycle will continue for 3 hours.

### Anti Crease Default Behavior

Anti Crease is not activated by default. This option must be activated manually for each cycle if desired.

### • Activating Anti Crease

Press and hold the Program “^” “v” buttons simultaneously until Anti Crease LED turns on.



### • Deactivating Anti Crease

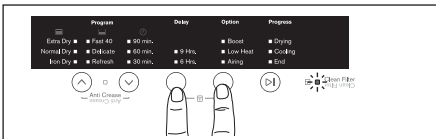
If Anti Crease LED is on, to deactivate press and hold the Program “^” “v” buttons simultaneously until Anti Crease LED turns off.

## 6 Child Lock (🔒)

When activated, the options and start/pause buttons are disabled.

### • Activating Child Lock

Press and hold the “Delay” and “Option” buttons simultaneously until the “🔒” & Clean Filter LED turns on.



### • Deactivating Child Lock

Press and hold the “Delay” and “Option” buttons simultaneously until the “🔒” & Clean Filter LED turns off.

## 7 Clean Filter Reminder

The Clean Filter LED turns on and blinks at the end of each dry cycle to serve as a reminder to user to clean lint filter at the end of each load.



**i Note: If Child Lock is activated clean filter reminder LED will turn on but will not blink. It remains solid.**

## 8 On/Off Button

This button is used to switch the appliance ON or OFF.

## 9 Progress Indicator Lights

These indicators show at which phase the drying cycle is.  Drying  
 Cooling  
 End

## 10 Buzzer

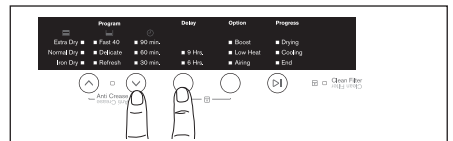
The Buzzer feature is designed to remind user when the dry cycle has ended, with a “beep” sound.

### • Activating Buzzer

Press and hold the Program “v” and “Delay” buttons simultaneously until a long beep is heard.

### • Deactivating Buzzer

Press and hold the same buttons until a short beep is heard.



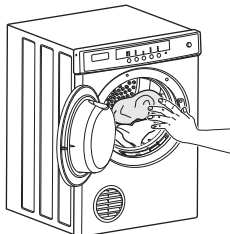
## 3.2 Operating Sequence

### Step 1

**Load** your dryer loosely until it is no more than **TWO THIRDS FULL**. Clothes must tumble freely in a dryer. Don't cram them in. Wet clothes fluff up when dry.

#### Overloading will:

- Reduce efficiency
- Increase drying time
- Increase the risk of creasing

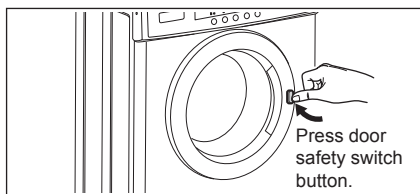


**!** Do not load clothes or other articles which are dripping wet or have sand and grit on them into your dryer.

### Step 2

#### Switch On

The dryer will not operate unless the door safety switch button is fully pressed in.



### Step 3

Press then release the On/Off button on the control panel. You are now ready to select your drying Program.

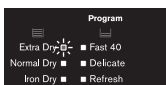
You can use your dryer 2 ways

- Auto sensing
- Manual timing program

#### 1. Select Drying Program or Set Drying Time

##### Drying Program

This mode gives you the option of selecting different drying levels.



Press “^” button or “v” button to select either “Extra Dry”, “Normal Dry”, “Iron Dry” for full load and “Fast 40”, “Delicate”, “Refresh” for smaller load.

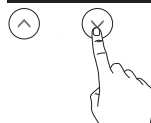
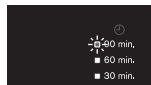


- i** See program table guides for load size info.
- i** To obtain the best drying results with small loads it is recommended to use “Time drying” program.
- i** Do not select the “Extra Dry” option for delicates fabric such polyester as shrinking may occur.

#### Time drying

This option allows you to set the program duration.

Press the “^” button or “v” button to select either 90, 60 and 30 min.



#### 2. Select Option

Press the “Option” button to select either **Boost** or **Low Heat** from the option program.




Refer to the table below for option setting recommendations.

Option	Definition
<b>Boost</b>	For drying most fabrics.
<b>Low Heat</b>	For drying delicates and synthetics at lower heat for maximum care of the fabrics. The Low Heat setting will cause the heater to cycle on for shorter time than the Boost setting.
<b>Airing</b>	This setting does not heat. ONLY circulate the air in the dryer to shake out dust and refresh clothes.

**i** “Airing” is NOT available in Drying program.

#### 3. Now press Start/Pause button to start the Dryer.



 **WARNING: Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.**

#### Last Memory Setting

Next time you turn your dryer on it will be ready to go as it remembers the last Program, Temperature and Option setting used. You can change the settings if you wish.

#### Reversing Action

The drum is designed to rotate in both direction, clockwise and anti-clockwise. This reduces tangling and gives more even drying in a shorter time.


### Step 4

#### Switch Off

When you have finished using the dryer, press the On/Off button, to turn off the power, then switch off at the power point. It is recommended to power off the appliance when not in use.

### Step 5

#### Clean Lint Filter

 After every load clean the lint filter to reduce drying time and avoid overheating.

## Checking the Load

To check the dryness or add clothes during the cycle, simply open the door. The dryer will beep several times indicating the door is open. If further drying is required, close the door and push in the door safety switch button, then press the **Start/Pause** button to continue.

**For the best drying performance, only add or remove clothes at the beginning of the drying cycle.**

## Cooling

Your dryer will automatically switch off the heater at the end of every drying cycle. The cooling light will come on. This is important as it removes stored heat from the clothes and helps prevent creasing.

At the end of cooling the buzzer will sound to indicate your clothes are dry (unless you have de-selected this function). It will sound again after about fifteen minutes. The Clean Filter Reminder light will remain on.

The progress indicator lights let you know what the dryer is doing, either drying, cooling or finished.

## 4. Hints

- Never tumble dry the following: Delicate items such as net curtains, woollen, silk, fabric with metal trim, nylon tights, bulky materials such as anoraks, blankets, eiderdown, sleeping bags, feather quilts and any item containing rubber foam or materials similar to foam rubber.
- Do not place in your dryer undergarments such as bras and corsets that contain metal reinforcements. Your dryer may be damaged if metal parts were to come loose from the garment. Place such items in a bag designed for this purpose.
- Check and empty pockets. Clips, pens, nails and pins can damage both the dryer and your clothes. Other items such as matches or cigarette lighters will cause a fire.
- Close all press studs, hooks, eyes and zips that may catch on something else. Tie all belts and apron strings to prevent tangling.
- Drying time will depend on fabric type and construction, load size and wetness. Save time and money and always spin the load as dry as possible in your washing machine.
- Drying time will also be affected by voltage fluctuations, room temperature and humidity. Clothes will dry more slowly on a cool or humid day.
- For best results, sort the load according to fabric types. Such as heavy items which may take longer to dry, eg towels, flannelette sheets etc, than ones which dry quickly, eg poly/cotton shirts and sheets.
- Avoid drying dark clothes with light coloured items such as towels as lint will show on the dark clothes.

**Note: Some fabrics will collect lint from other clothes and items. Separate the lint “givers” and the lint “collectors” to minimise this problem.**

Clothes that give lint include towels, nappies, chenille. Clothes that collect lint include corduroy, synthetics and permanent press garments.

- If individual items are still damp after drying, set a 30 minute post drying time. This will be necessary particularly for multilayered items (eg collars, pockets, etc).

- Always clean the lint filter-this will reduce drying time and save you money.
- The laundry must be thoroughly spun before tumble drying.
- Easy-care items eg shirts, should be briefly pre-spun before drying (depending on the crease resistance approximately 30 seconds)
- To avoid static charge when drying is completed, use either a fabric softener when you are washing the laundry or a fabric conditioner specifically for tumble dryers.
- Remove the laundry when the dryer has finished drying.
- Do not over-dry laundry, this avoids creasing and saves energy.
- Clothes or towels containing sand or grit should be washed first.
- Due to variations in dryer load fabric texture and thickness it is possible that not all items will be dried evenly. If you experience uneven dryness on Normal Dry program please use either Extra Dry or Timer Program but be mindful of the type of fabric being dried to avoid overdrying certain types of fabric. Always follow drying instructions attached to the items intended to be dried in a clothes dryer.

To help you, here is a list of the average weights of some common laundry items.

Sheet	700 - 1000g
Tablecloth	400 - 500g
Kitchen towel	70 - 120g
Table napkin	50 - 100g
Towelling hand towel	150 - 250g
Bathrobe	1000 - 1500g
Men's shirt	200 - 300g
Pillowcase	100 - 200g
Men's pyjamas	400 - 500g
Ladies nightdress	200 - 250g
Bath towel	300 - 400g

## 5. TROUBLESHOOTING & ACCESSORIES

### 5.1 Troubleshooting

Check the points listed here before you call for help, and make sure that you have followed the Important safety Instructions on pages 3 and 4.

Problem	Possible causes
<b>The dryer will not start:</b>	<ul style="list-style-type: none"> <li>• Plug is not firmly in socket, or power not turned on.</li> <li>• You have blown a fuse. Check the power point with another appliance.</li> <li>• You have not closed the dryer door or pushed in the door safety switch button.</li> </ul>
<b>Your clothes are still wet:</b>	<ul style="list-style-type: none"> <li>• The selected drying time was insufficient. Select a longer time setting.</li> <li>• Longer time may be needed when the room temperature is 10 °C or less.</li> <li>• Check that the lint filter is not blocked.</li> <li>• Check to see that you have read all the instructions carefully.</li> <li>• Contact the Service Center if you are still having problems. Write down the model and serial numbers and the date of purchase before you ring. The Service Center will need this information.</li> </ul>

### Important

To operate efficiently the clothes dryer must have an unrestricted air supply and exhaust ventilation.

**Service calls resulting from installation where ventilation is restricted are not covered by warranty.**

THE COST OF THIS TYPE OF CALL WILL BE CHARGED TO THE CUSTOMER

Should you require further instructions in the use and care of your clothes dryer please contact the CUSTOMER CENTER on the phone number listed below:

Australia....**1300 363 640 8 am to 7 pm EST & 8 pm EDST** Monday to Friday

NewZealand....**(09) 573 2384 8 am to 5 pm** Monday to Friday

If you have a warranty or spare parts enquiry you should call the number listed on page 11.

### 5.2 Accessories

You can buy venting kits (as mentioned on page 5) from your local appliance shop or Electrolux Home Products Pty.Ltd. Parts Distributor.

## NOTE

NOTE



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Product ..... Date of Purchase .....

Model ..... Serial Number .....

Purchaser's Name .....

Full Postal Address .....

.....

Retailer (Shop) .....

Address .....

Please keep this book and your Proof of Date of Purchase to show the technician if you need service during the warranty period.



FOR SALES IN AUSTRALIA AND NEW ZEALAND  
APPLIANCE: ELECTROLUX DRYER

**This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.**

1. In this warranty:
  - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Schedule 2 to the Competition and Consumer Act 2010;
  - (c) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
  - (d) 'ASC' means Electrolux authorised service centres;
  - (e) 'Electrolux' means Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively 'Electrolux') of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means the Appliance is warranted against manufacturing defects in Australia for 24 months and in New Zealand for 24 months, following the date of original purchase of the Appliance;
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and used in normal domestic applications and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
5. To the extent permitted by law, you will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
  - (a) travel of an authorised representative;
  - (b) transportation and delivery of the Appliance to and from Electrolux or its ASC.

In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.
6. Proof of purchase is required before you can make a claim under this warranty.

7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - (a) the Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation
    - (viii) failure to comply with any additional instructions supplied with the Appliance;
  - (b) the Appliance is modified without authority from Electrolux in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced;
  - (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.
9. To the extent permitted by law and subject to your non excludable statutory rights and warranties, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the ACL. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
13. To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (e.g. an invoice) available;
  - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

**Important Notice**

Before calling for service, please ensure that the steps listed in clause 13 above have been followed.

<p><b>FOR SERVICE</b> or to find the address of your nearest state service centre in Australia <b>PLEASE CALL 13 13 49</b> For the cost of a local call (Australia only)</p>	<p><b>SERVICE AUSTRALIA</b> ELECTROLUX HOME PRODUCTS electrolux.com.au</p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in Australia <b>PLEASE CALL 13 13 50</b> For the cost of a local call (Australia only)</p>
<p><b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in New Zealand <b>FREE CALL 0800 10 66 10</b> (New Zealand only)</p>	<p><b>SERVICE NEW ZEALAND</b> ELECTROLUX (NZ) Limited electrolux.co.nz</p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in New Zealand <b>FREE CALL 0800 10 66 20</b> (New Zealand only)</p>

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